

Kalamunda Toyota & Toyota Australia

PRIVACY COLLECTION STATEMENT



Kalamunda Toyota is collecting your personal information and will share it with Toyota Motor Corporation Australia Limited (Toyota Australia) to enable both parties to:

- Respond to your enquiry about a product or service;
- Provide products and services to you (including new or used vehicles, finance, insurance, parts and accessories and vehicle repairs or servicing);
- Solicit and receive feedback and deal with complaints;
- Attend to any product recalls;
- Arrange for other applicable products and services to be provided to you (such as warranty services, the provision of service and maintenance reminders, roadside assistance and customer loyalty programs);
- Meet regulatory and legal obligations.

OneToyota Network

Kalamunda Toyota is part of the OneToyota network of Toyota organisations in Australia (each a OneToyota organisation), comprising:

- Authorised Toyota dealers in Australia;
- Toyota Motor Corporation Australia Limited;
- Toyota Finance Australia Limited;
- Aoi Nissay Dowa Insurance Company Australia Pty Ltd trading as Toyota Insurance; and
- Toyota Western Australia (comprising Prestige Motors Pty Ltd as trustee for the Prestige Toyota Unit Trust and Eastpoint Pty Ltd).

Kalamunda Toyota and other OneToyota organisations collect and share with each other customer and guest information, including data collected from Connected Services, to provide you an integrated OneToyota guest experience, such as allowing you to be known across the network regardless of which OneToyota organisation you deal with and to provide you with products, services, information and assistance, respond to your enquiries and help keep your information up to date. Your information may be disclosed to OneToyota network service providers in Australia and overseas for these purposes. For more information about how Toyota Motor Corporation Australia Limited and Toyota Finance Australia Limited handle your information, please see their combined Privacy Policy at www.toyota.com.au/privacy. The privacy policies of Toyota Insurance and Toyota Western Australia are each also available at that address.

OneToyota Marketing

OneToyota organisations may send you marketing to inform you about products or services, special offers, promotions and events that may be of interest to you. These marketing communications may include joint promotions with promotion partners, and may be sent to you using any contact details provided by you, such as post, phone, email or SMS.

Please note that each of the OneToyota organisations are separate organisations. If you do not wish to receive marketing from one organisation, at any time using the contact details in their privacy policy (available on their website or toyota.com.au/privacy) or using the "unsubscribe" or other opt-out function offered by the organisation.

Your consent to receive marketing from a OneToyota organisation will be deemed to be ongoing if you do not opt out when you are offered the opportunity to do so, or unless and until you advise the relevant organisation otherwise.

If you have any concerns or queries about the way your personal information is managed by Kalamunda Toyota or Toyota Australia, please contact us in any of the ways set out at the bottom of this document. A copy of Toyota Australia's privacy policy can be viewed at www.toyota.com.au and Kalamunda Toyota's at www.newtowntoyota.com.au.

The privacy policies contain information about how you can gain access to or seek correction of personal information that is held about you. They also contain information about how you can make a privacy complaint. Please note that Toyota Australia is a separate organisation to Kalamunda Toyota.

Contact Toyota Australia: You can contact Toyota Australia by emailing us at: customerexperience@toyota.com.au, Writing to us at: PO Box 5428, Chatswood West NSW 1515 or Telephoning us on 1800 TOYOTA (1800 869 682) (Toll Free)

Contact Kalamunda Toyota: You can contact Kalamunda Toyota by emailing us at: enquiries@newtowntoyota.com.au, Writing to us at: PO Box 164, Victoria Park WA 6979 or Telephoning us on 08 9472 2600 or Toll Free 1800 642 600.

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