



TOYOTA

Kalamunda Toyota & Toyota Australia

Privacy Collection Statement

Kalamunda Toyota is collecting your personal information and will share it with Toyota Motor Corporation Australia Limited (**Toyota Australia**) to enable both parties to:

- respond to your enquiry about a product or service
- provide products and services to you (including new or used vehicles, finance, insurance, parts and accessories and vehicle repairs or servicing)
- solicit and receive feedback and deal with complaints
- attend to any product recalls
- arrange for other applicable products and services to be provided to you (such as warranty services, the provision of service and maintenance reminders, roadside assistance and customer loyalty programs)
- meet its regulatory and legal obligations

From time to time, Kalamunda Toyota and/or Toyota Australia may also use your personal information to contact you about products and services, special offers or promotions and events that they think may be of interest to you.

Kalamunda Toyota and Toyota Australia may share your personal information with each other, other companies in the Toyota group such as Toyota Motor Corporation (Toyota Australia's Japanese parent company), Toyota Finance Australia Limited, Toyota W.A. Distributor, Toyota Australia's contractors and agents and Kalamunda Toyota's contractors and agents (such as information technology providers, customer service centre providers, mailing houses and printers, and organisations that assist Toyota Australia and/or Kalamunda Toyota to conduct promotions and market research) for the purposes outlined in this privacy collection statement. Some of Toyota Australia's and/or Kalamunda Toyota's contractors, agents and companies are located overseas, including in Japan, Singapore, the United States, the United Kingdom and Sweden, and as a result your personal information may be disclosed overseas.

Our Guests' privacy is important to Toyota. Kalamunda Toyota ("Dealer") collects and shares with other organisations in the ***OneToyota** network your personal information to provide you an integrated guest experience across the network, including to allow you to be known across the network regardless of which OneToyota organisation you deal with and to provide you with products, services, information and assistance, respond to your enquiries and help keep your information up to date. Your information may be disclosed to OneToyota service providers located in Australia and overseas for these purposes.

Your information will be handled in accordance with Dealer's Privacy Policy available on request or at <http://www.kalamundatoyota.com.au/privacy-policy/> and the Privacy Policies of Toyota Motor Corporation Australia Limited and Toyota Finance Australia Limited (combined policy), Toyota Insurance and Toyota Western Australia, each available at www.toyota.com.au/privacy. These Privacy Policies contain information about how you can access or correct your information, and make a privacy complaint.

OneToyota (including Kalamunda Toyota) may send you marketing and information about Toyota products, services, special offers, promotions, surveys and events that may be of interest to you (unless and until you advise the relevant organisation otherwise). If you do not wish to receive these communications, please let the relevant organisation know using contact details provided in their privacy policy or opt out using means provided in each marketing communication.

If Kalamunda Toyota and Toyota Australia are not provided with your personal information, they may not be able to respond to your enquiry or provide you with relevant products or services.

If you have any concerns or queries about the way your personal information is managed by Kalamunda Toyota or Toyota Australia, please contact us in any of the ways set out at the bottom of this document.

A copy of Toyota Australia's privacy policy can be viewed at www.toyota.com.au and Kalamunda Toyota's at www.kalamundatoyota.com.au. The privacy policies contain information about how you can gain access to or seek correction of personal information that is held about you. They also contain information about how you can make a privacy complaint.

Please note that Toyota Australia is a separate organisation to Kalamunda Toyota.

Contact Toyota Australia: You can contact Toyota Australia by emailing us at: customerexperience@toyota.com.au, Writing to us at: PO Box 5428, Chatswood West NSW 1515 or Telephoning us on 1800 TOYOTA (1800 869 682) (Toll Free)

Contact Kalamunda Toyota: You can contact Kalamunda Toyota by emailing us at: info@kalamundatoyota.com.au, Writing to us at: PO Box 164, Victoria Park WA 6979 or Telephoning us on 08 9257 9100 or Toll Free 1800 653 055.

***OneToyota** comprises: authorised Toyota dealers, Toyota Motor Corporation Australia Limited, Toyota Finance Australia Limited, Aioi Nissay Dowa Insurance Company Australia Pty Ltd trading as Toyota Insurance, and Toyota Western Australia (comprising Prestige Motors Pty Ltd as trustee for the Prestige Toyota Unit Trust and Eastpoint Pty Ltd).